

What are HUB's goals?

- ❖ Stabilize youth who are experiencing crisis
- ❖ Minimize placement disruptions
- ❖ Increase safety
- ❖ Strive for permanency
- ❖ Improve the well-being outcomes of youth and families

In collaboration with San Francisco county, Seneca's HUB provides a multi-pronged crisis intervention approach to help youth and their families stay safe and experience long-term success.

Who does HUB serve?

Youth between ages 0 and 17 who are in the child welfare system and within a 90-mile radius of San Francisco.

Seneca Family of Agencies

About Us

Seneca is a non-profit agency for children, adolescents, and families. Operating under a model of unconditional care, Seneca offers a continuum of care that helps support families in achieving health, safety, flourishing, and long-term success.

Contact Us

Phone: (877) 305-8989

Email: sfmrt@senecacenter.org

Web: www.senecafoa.org

San Francisco Connections: HUB Program
(877) 305-8989
45 Farallones St
San Francisco, CA
94112



SAN FRANCISCO CONNECTIONS: HUB PROGRAM

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HUB has three integrated services:

- 1) **Mobile Response Team (MRT)**
- 2) **Intensive Care Coordination**
- 3) **Immediate Emergency Short-Term Placement**

Mobile Response Team (MRT)



Youth who are in the child welfare system and living within 90 miles of San Francisco are eligible for MRT services. MRT operates **24 hours per day, 7 days per week, 365 days per year**. When a youth or caregiver is in crisis and calls the MRT phone number, a Seneca staff provides over-the-phone support, counseling, coaching, and guidance. If needed, the MRT contacts emergency services, or dispatches in-person Seneca support. The in-person Seneca response staff can provide stabilization, counseling, coaching, needs and risk assessments, safety planning, and linkage to crisis or support services.

To contact MRT, call (877) 305-8989

MRT can use over the phone language interpretation services in any caller's preferred spoken language. Interpretation services can be reached within minutes.

When should I call MRT?

MRT can be called if a youth needs additional support or help to stay safe. Some examples of times in which MRT can be called include if a youth is struggling in the home, community, at school, in a hospital, or in a group home, threatening to hurt themselves or someone else, experiencing severe isolation or sadness, throwing objects at people or destroying property, or threatening to run away.

Call 911 instead of MRT if the youth is actively engaging in a suicide attempt or serious assault, hallucinating, or threatening someone or themselves with a deadly weapon.

- ❖ MRT will not fill staffing gaps at group homes or authorize 5585/5150 holds.
- ❖ A Rapid Response staff member will answer the phone when you call MRT.

Intensive Care Coordination



Youth who are in the child welfare system and would benefit from a higher level of services are eligible for intensive case management and

coordination. Case management consists of service linkage and evaluation to ensure that the youth's support network consists of the most optimal components.

Immediate Emergency Short-Term Placement



Youth who are in the child welfare system and would benefit from immediate emergency placement may utilize

HUB's short-term placement program. Youth will be in a residential treatment setting with Professional Parents. Professional Parents are Seneca staff who live in homes on the residential campus and provide therapeutic, emotional, and behavioral support to the youth. As a part of this program, the youth will have access to mental and behavioral health services, support services, permanency services, and therapeutic extra-curricular activities.

- ❖ This program is not respite care.

